

Dakota Myers

Software Engineering Student | Front-End Web Developer

Portfolio: dakotamyersdev.com **GitHub:** github.com/DakotaMyers99 **LinkedIn:** linkedin.com/in/dakotamyers99

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Education & Certifications

Western Governors University

<u>Bachelor of Science in Software Engineering</u> – In Progress

Focus: Programming Fundamentals, Web Development, Data Structures, Python, JavaScript,
C#

Harvard University- (via edX)

<u>CS50: Introduction to Computer Science</u> – In Progress

FreeCodeCamp.org

Responsive Web Design Certification - Issued 2023

Completed 300+ hours covering HTML5, CSS3, Flexbox, Grid, and mobile-first design

Roane Jackson Technical Center - Leroy, WV

<u>Computer Repair Certification</u> — Completed May 2017

• Completed hands-on training in Python basics, PC assembly, troubleshooting, OS installations, and networking fundamentals

Summary

Aspiring Software Engineer with hands-on experience in IT support, desktop deployment, and front-end web development. Currently pursuing a B.S. in Software Engineering at Western Governors University and completing Harvard's CS50: Introduction to Computer Science. Certified in Responsive Web Design through FreeCodeCamp, with strong HTML/CSS skills and ongoing JavaScript training. Brings a self-motivated and continuous learning mindset, reinforced by real-world technical support experience and cross-functional collaboration. Known for strong troubleshooting, customer service, and adaptability across healthcare, education, and enterprise environments.

Experience

Work Experience Allstate Insurance / Tranzact Insurance - Remote WV

Licensed Insurance Agent Oct 2022 - Present

- Used multiple software platforms and CRM systems to manage client data and provide remote support.
- Developed strong communication and troubleshooting skills via phone and virtual tools

Weimer Chevrolet - Cumberland, MD

<u>Sales Consultant</u> Feb 2022 – Sept 2022

- Greeted and engaged potential customers to assess their automotive needs and recommend suitable vehicles.
- Researched new car models and industry trends to provide informed recommendations.
- Demonstrated vehicle features, explained financing and purchasing options, and accompanied customers on test drives.
- Qualified and followed up with warm internet leads, providing details on vehicle availability, pricing, and options.

Durable Restoration Company - Columbus, OH

Maintenance & Field Tech Jan 2022 - June 2022

- Worked with PPE, scaffolding, and ladders, and followed OSHA safety compliance on construction and restoration sites.
- Assisted in preservation work on historic buildings and handled field labor in industrial settings.
- Performed hands-on repairs, installations, and material handling in demanding environments

Cabell Huntington Hospital - Huntington, WV

<u>Patient Care Assistant</u> July 2021 – Jan 2022

- Monitored and recorded patient vital signs to support ongoing care.
- Gathered health information and treatment updates from nurses, doctors, and caregivers.
- Observed and examined patients for signs of injury, bruising, or distress.
- Provided one-on-one supervision to ensure patient safety and prevent self-harm

Fayette Nursing & Rehab - Fayetteville, WV

<u>Certified Nursing Assistant</u> Sept 2018 - Dec 2020

- Monitored and recorded patient vital signs to support ongoing care.
- Gathered health information and treatment updates from nurses, doctors, and caregivers.
- Observed and examined patients for signs of injury, bruising, or distress.
- Provided one-on-one supervision to ensure patient safety and prevent self-harm

Saunders Staffing (AT&T Contract) - Mount Hope, WV

Field Technician – Summer Contract

- Installed and configured network cables, routers, and switches in residential and commercial environments.
- Built and deployed Windows PCs, including imaging, software installation, and hardware assembly.
- Diagnosed connectivity issues and executed minor repairs, including drywall patching postinstallation.
- Used ladders and lifts for physical hardware installations and exterior wiring

Ripley High School - Ripley, WV

IT Support Contractor Aug 2016 - May 2017

- Provided front-line technical support for students and staff, resolving software, printer, and hardware issues.
- Deployed workstations, ran cabling, and installed OS/software for classroom and administrative use.
- Maintained documentation on technical issues and asset inventory.

Walmart - Ripley, WV

<u>Cashier</u> June 2016 – Feb 2018

- Handled customer transactions efficiently using cash, checks, credit cards, and electronic payments.
- Provided product information and resolved customer inquiries and complaints with professionalism.
- Processed merchandise sales, returns, and exchanges accurately while maintaining store policies

Dairy Queen – Ripley, WV

Crew Member Jan 2015 - Dec 2017

- Trained team members in food preparation, service standards, sanitation, and safety procedures.
- Estimated ingredient and supply needs to ensure efficient kitchen operations.
- Communicated with customers to take orders, address feedback, and resolve concerns promptly

X Technical Skills

Languages: HTML, CSS, JavaScript (basic), Python (basic), C# (in progress)

Web Dev: Responsive Design, Flexbox, Grid

IT Support: Imaging, OS Installation, Troubleshooting, Active Directory (basic)

Tools: Git, CRM Systems, Ticketing, Remote Tools **Networking:** Cabling, Routers, Switches, Basic Config